



Job Title: Ski Patrol Director
Job Code: 621
Department: Mountain Operations
Reports To: Ski Area Manager
Class Code: 9184
FLSA Status: Non-exempt
Salary Level: Hourly 20
Salary Range: \$22.60 - \$30.48 per hour
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SUMMARY

The Ski Patrol Director is responsible for the overall safety of the ski area including directing the volunteer and pro patrols to aid and assist the skiing guests and to provide first aid and emergency transportation to injured skiers from the slopes, day lodge or immediate vicinity to the on-site First Aid Station. The Ski Patrol Director educates the guests and employees about ski and snowboard safety awareness and control, maintains proper safety equipment and signage at the ski area and facilitates correction of safety problems. The Ski Patrol Director also is responsible for the construction and maintenance of the terrain park in a manner that minimizes risk and maximizes enjoyment to our guests.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following.

- Provide excellent customer service to customers, business partners and employees.
- Hire, orient, train, direct, motivate, evaluate, and discipline all assigned staff and oversees work schedules in accordance with Association policies.
- Maintain current knowledge, implements and enforces Association policies, procedures, rules and regulations.
- Organize and implement annual refresher courses for volunteer and professional patrollers to meet minimum requirements of the National Ski Patrol.
- Participate and evaluate the ski area emergency procedures related to, but not limited to, ski lift, trail and slope evacuations, lift auxiliary operations, firefighting procedures, etc.
- Assist with snow removal including shoveling snow and directing employees to shovel snow.
- Evaluate and implement safety programs for employees and skiing guests designed to reduce work-related accidents and liability exposure. Coordinate safety programs with ski area management and safety committee.
- Complete reports and other paperwork related to incidents and injury accidents for all public skiers and assigned personnel. Coordinate accident investigations for the ski area.
- Train ski area management personnel with all phases of the Association's lift evacuation plan and facilitates the safe and orderly evacuation of aerial lifts, trails and/or slopes as necessary.
- Inspect and mark hazards on the slopes, trails or lodge in accordance with safety policy and procedures.
- Monitor the ski area for safety hazards or incidents including the terrain park. Develop and maintain a positive, professional, and balanced rapport with all employees, management, and guests of the Association regarding safety issues.
- Maintain expert ski level and handle rescue sleds, climb lift towers, drive snowmobiles and coordinates search and rescue operations at the ski area. Maintain alert and positive behavior while handling stressful situations.
- Responsible for organizing snowmobile training and safety programs.
- Maintain and understanding of the Ski Area evacuation procedures and assist in the evacuation if necessary.
- Maintain Terrain Park Manual, which include documentation of all feature built, opening of feature to public checks, and reporting information back to the Mountain Manager.
- Other duties may be assigned.

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. **Applicant must be at least 18 years of age or older.**

EDUCATION and/or EXPERIENCE

Associate's degree (A. A.) or equivalent from two-year college or technical school and two years related experience and/or training as a ski patroller; or equivalent combination of education and experience.

CERTIFICATES, LICENSES, REGISTRATIONS

Requires possession of valid Class C Driver License with a driving record meeting the minimum standards required by the Association insurance carrier. Requires Emergency Medical Technician (EMT) 1A certification and or Outdoor Emergency Care (OEC) certification. Requires current Cardiopulmonary Resuscitation (CPR) and First Aid certifications.

LANGUAGE SKILLS

Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations. Ability to write reports, business correspondence, and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.

MATHEMATICAL SKILLS

Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume. Ability to apply concepts of basic algebra and geometry.

REASONING ABILITY

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; and talk or hear. The employee frequently is required to climb or balance and stoop, kneel, crouch, or crawl. The employee is occasionally required to sit and taste or smell. The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus. The employee must be able to ski or snowboard at an ability level that allows them to maintain control of a weighted sled on all snow and slope conditions.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly exposed to moving mechanical parts and outside weather conditions. The employee is occasionally exposed to risk of electrical shock and vibration. The employee is occasionally exposed to high, precarious places; fumes or airborne particles; and toxic or caustic chemicals.

SUPERVISORY RESPONSIBILITIES

Directly supervises 3 to 4 employees in the professional Ski Patrol. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning, and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems. Directly supervises an additional 25 volunteer patrollers.